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Date:	October 3, 2018	Ref. Number:	18D-106
To:	Direct Account Headquarters and Branches	Category:	Action - Return
From:	Dale Tripp, Product Development	Line(s):	45

Subject: Recall - Professional Tie Rod End Part Number 45A3098

Description

SAFETY DEFECT SERVICE BULLETIN

SEPTEMBER 2018

IMPORTANT

Safety Recall #18E-049 – Right Outer Tie Rod End Recall

Technician Service Instructions

Federal-Mogul Motorparts LLC ("F-M Motorparts"), ACDelco's supplier of Outer Tie Rod Ends, has decided that a defect which relates to motor vehicle safety exists within the following F-M Motorparts aftermarket right outer tie rod end manufactured for 2003-2013 Dodge Ram 1500/2500/3500 4x4 trucks. These defective products were sold under the ACDelco® brand name. The crimped portion of the right hand outer tie rod may loosen, allowing the inner and outer portions to separate. If the inner and outer portions separate, it may cause a loss of steering, increasing the risk of a crash. As a result of the foregoing, F-M Motorparts is recalling the defective products listed below. This service requirement applies only to the ACDelco®-branded part number listed in the table below:

Part Number	Description	Brand	Application
45A3098	Tie Rod End	ACDelco®	Dodge Truck: Ram 1500(2008)4WD,8 Lug Wheels; Ram 2500 Heavy Duty(2003-2010)4WD; Ram 3500 Heavy Duty(2003-2010)Power Steering; Ram Truck:2500(2011-2013)4WD; Ram 3500(2011-3013)Power Steering

For the listed vehicles, visual inspection can be performed to determine if the suspect right outer tie rod end is subject to this recall. See Figure 1 below.

Figure 1: ACDelco® Identification



For recalled ACDelco right outer tie rod ends still in your parts inventory, please follow parts return procedures as described in ACDelco bulletin 18D-077 dated June 30, 2018. A replacement outer tie rod, part number 45A7140, will be available for ordering in November 2018.

For recalled ACDelco right outer tie rod ends that have been installed on one of the vehicles listed above, ACDelco/F-M Motorparts will also reimburse a maximum of \$152.00 for appropriately documented labor claims. For proper removal and installation instructions of the right outer tie rod end, please consult the Factory Service Manual. ACDelco/F-M Motorparts will also reimburse the cost of the new right outer tie rod end.

After removal from a vehicle, the recalled Right Outer Tie Rod End can be warranted using standard ACDelco warranty policy. Should a warranty replacement part not be available, ACDelco/F-M Motorparts will also reimburse the cost of a new right outer tie rod end in a different brand.

To be reimbursed for a recall part replacement, you will need to supply all paperwork including repair orders and other receipts to the local ACDelco representative. The ACDelco representative will complete a Field Product Report with each claim, capture the defective part, and submit the claim for reimbursement to the regional office. If you are unsure of who your local ACDelco representative is, contact ACDelco at 1-800-825-5886, prompt 0, and they will have a local representative contact the servicing business.

Installers of a recalled part are requested to deliver the attached consumer letter (MG181287) to the vehicle owner and follow the service procedures outlined. There is no cost to owners for this recall.

To assist you with customer notification, Product Safety Recall postcards (MG181290) are also available from ACDelco1store.com.

Attachments