



FACTORYMOTORPARTS™

30 November 2018

IMPORTANT NOTICE – ACTION REQUIRED

Customer Name
Address
Street
City

Re: Manufacturer's Safety Recall from Federal-Mogul

Dear Factory Motor Parts Customer:

We are writing to inform you that we have been made aware of a Manufacturer's Safety Recall **issued by Federal-Mogul** relating to certain aftermarket steering linkage assemblies ("Defective Products"). Detailed information relating to this Safety Recall is enclosed with this letter identifying the Defective Products, along with instructions regarding: (1) how to obtain replacement parts; and (2) how to inform your own customers who may have had these parts installed on their vehicles. ***Given the safety nature of this recall, we urge you to give this matter your immediate attention and take the actions outlined in the attachments, to include removing all Defective Products from your own inventory and communicating with your own customers regarding how to obtain replacement parts for the Defective Products.***

To assist you in this process, we have also enclosed a summary of purchases that you may have made through Factory Motor Parts. While we have searched our records for the purchases that your company has made of the Defective Products, we cannot guarantee that the attached represents all Defective Products that you may have purchased through Factory Motor Parts. As such, you should review your own purchasing records to ensure that all of your customers who may have had Defective Products installed on their vehicles are notified.

Any questions you have regarding this Safety Recall, should be directed to Federal-Mogul Motorparts at 877-489-6659, Claim No. 18E-049. Thank you.

Respectfully,

Factory Motor Parts Merchandising Team

Enclosures

- 1 – Federal-Mogul Safety Recall Documentation
- 2 – Customer Purchase History